

# Sterile Services Department

What happens to medical instruments  
before they are used?



# Some of our achievements in figures

180,000

individual medical devices reprocessed each month

2,000

different types of surgical instruments handled by the technicians

1,400

flexible endoscopes reprocessed each month

134°C

is the temperature at which each instrument is steam cleaned sterilised

# Sterile Services

Without the work of the Sterile Services Department team, the equipment and medical devices used in surgical procedures could be potentially life threatening rather than life saving. The team plays a vital link in the operating chain and one upon which patient safety depends.

The reusable medical devices decontamination life cycle is necessary to ensure all medical devices are safe for further use. The life cycle consists of the following processes: acquisition, cleaning, disinfection, inspection, disposal, packaging, sterilisation, transportation and storage before use.

Sterile Services provide a decontamination service for over 45 different locations both on site at Harrogate and District NHS Foundation Trust and across Yorkshire and further afield, for both NHS and private customers.

The team also offer bespoke packages for private practitioners decontamination needs.



Manager:  
**Clare Illingworth**

Please contact us to discuss your sterilisation and decontamination requirements. We offer bespoke products and services to meet your needs with a highly effective service to suit your requirements and budget: 01423 885959 or [hif.harrogate@nhs.net](mailto:hif.harrogate@nhs.net).

*Sterile Services is operated by Harrogate Integrated Facilities (HIF), a wholly-owned subsidiary company of Harrogate and District NHS Foundation Trust.*

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We offer full tracking and traceability of all your devices, we can provide you reports from the patient (GDPR compliant) and to each stage of the decontamination process.

## Why Choose Us?

**We offer site visits** – come and visit us, see for yourself our refurbished department and how we will handle your instruments and all of your needs.

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**We carry our annual customer surveys** to ensure you are receiving the best service we can deliver.

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**We can offer you** decontamination advice from industry experts with a combined experience of nearly 50 years.

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### Our Quality Guarantee

- Compliance to ISO 13485 and regular audits offers assurance of compliance to the highest regulatory standards.
- ISO 13485:2016 specifies requirements for a quality management system where an organisation needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements.



No matter how challenging or how big or how small we can work together to put together a package that suits the needs of your service.

### Currently using disposable?

We can connect you to our range of very helpful and responsive medical devices suppliers.

### Logistics a problem?

We can put together a logistical package.

### Not quite sure?

Call us for a chat, our very friendly and helpful sterile services team are on hand to advise you.



**Specialities:** Orthopaedic, Dentistry, Urology, General, Podiatry, Minor injury, Sexual health, Gynaecology and Maternity. Small or large, separates or trays.



# Services We Offer

We can supply and reprocess for GP and other private clinics and surgery units reusable instruments in either sets or as a separate item and are actively encouraging the use of reusable instruments as opposed to disposable to promote carbon footprint reduction in support of the UK governments ambition to become carbon net zero by 2050.





## Examples of what we currently provide are:

Coil insertion trays  
Minor surgery trays

### Example separates:

Arthroscopy sets  
Artery forceps  
Sponge holding forcep  
Curette  
Crocodile forcep  
Dilators  
Dressing scissor  
Metzenbaum scissor  
Needle holder



# Environmental Benefits

The rising costs and infection control requirements have led to an increasing use of disposable surgical instruments in clinics and GP surgeries. Which has impacted on the environment and has caused a rise in disposing of single use plastics and stainless steel.



## Benefits include:



Don't compromise on quality, please don't underestimate the environmental impact of disposable medical devices.

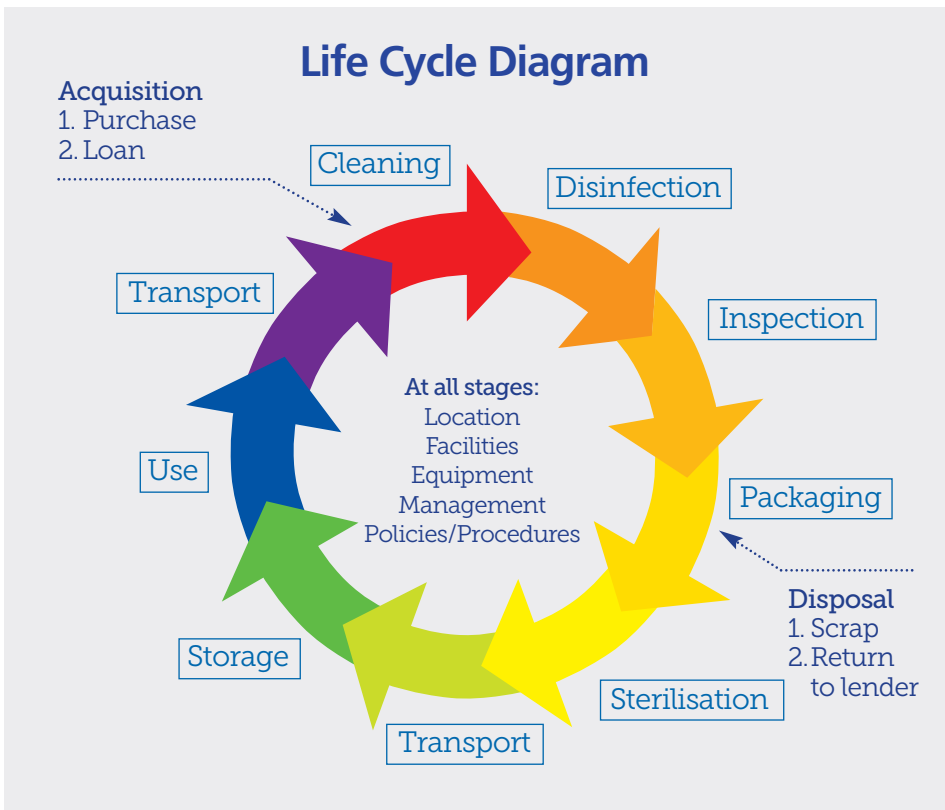


Do you want to divert your waste from landfill, start slashing your emissions and save up to £480 per ton in disposal costs, why not re-use? No more disposal costs, you return all the packaging back to us.



# Decontamination Life Cycle

The reusable medical devices decontamination life cycle is necessary to ensure all medical devices are safe for further use.





# What our Clients Say...

Renowned by others in the industry as leaders in the field of decontamination, our clients positive comments, backs up why you should choose us.

*"Brilliant service thanks, Endoscopy & SSD I feel have a great working relationship, thank you."*

**Endoscopy**

*"Many thanks for your service and keeping us going!"*

**Zetland Dental**

*"Service is excellent"*  
**Anonymous**

*"Thanks for doing a great job!"*  
**Women's Unit**

*"Very happy with the service you provide, thank you"*  
**Hutton Podiatry**

*"Theatres has just called and would like to thank all of SSD team on shift yesterday, for reprocessing of the flexi ureteroscope yesterday in a timely manner to enable no delays or cancellations in Main Theatres."*

*"Jay from theatres would like to thank us all for fast tracking the on-loan tray that arrived this morning and being used this afternoon."*

*"Monkgate would like to thank us for the speedy turnaround of new Perio Dental trays."*

*"Theatres would like to say a massive thank you to you all on the service we delivered for the equipment they borrowed from Chapel Allerton the turn around time was amazing. **WELL DONE EVERYONE.**"*

*Well done to all the team for being able to accommodate Airedale hospital team in there hour of need. Thank you to all."*

*"If I needed an operation, I would want my instruments to be cleaned by Harrogate SSD."*

**Steris Engineer**

## Accredited Service

- We work very closely with our specialist ISO accredited tracking and traceability partners to provide robust traceability meeting all regulatory requirements.
- We can individually mark your instruments with GS1 compliance codes which will then be fully traceable.
- As an ISO 13485 accredited service you can be assured of quality and safety for your patients.
- Our quality assurance system meets the requirements of Part II of the Medical Devices Regulations 2002, Annex V [as modified by Part II of Schedule 2A to The Medical Devices Regulations 2002].





**Opening Times:**

Monday-Friday: 6am-10pm

Weekends and bank holidays: 8am-4.30pm.

*Please note that we do not offer a service on Christmas Day.*

**Contact:**

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W: [harrogateintegratedfacilities.co.uk](http://harrogateintegratedfacilities.co.uk)

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